# NEOCORE

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## **How to Expand RAM Memory:**

Navigate to Settings > Memory Extension > RAM Expand.

Here, you can increase your RAM from 1GB up to 12GB.

Please note that memory expansion is only recommended if your tablet is out of built-in 8GB memory.

You can check RAM usage in Settings > Memory Extension > Memory.

#### How to Insert an SD Card:

The SD card logo is marked on the back case of the tablet, and the slot is located next to the USB port. To access the slot, gently open the cover using your fingernail. Insert the SD card into the slot, ensuring the branding is facing you. Please refer to the photo below for visual guidance.

Push the card using your fingernail or a pin until you hear a click. This indicates that the card is inserted correctly. Close the cover securely and set up the card from your tablet.



1.User manual
The actual product, accompanying accessories, and some of its features may differ from the images and descriptions presented in this manual.

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## 2. Safety

Read these guidelines carefully. Not following them may be dangerous or illegal.

#### -WARNING-

All wireless devices may cause interferences, which could affect the performance of other devices. Do not switch on the device when the use of mobile phones is prohibited or if it might cause interference or danger.

#### **—RESTRICTED AREAS—**

Switch OFF the device in an airplane, since it may disturb the operation of other equipment located therein. The device may interfere with operation of the medical equipment in hospitals and health protection entities. Abide by any kinds of prohibitions, regulations, and warnings conveyed by the medical staff.

#### —PETROL STATIONS—

Do not use your device close to chemicals.

## —WI-FI (WLAN)—

A WLAN network may be used indoors without any restrictions.

#### —ROAD SAFETY—

Do not use this device while driving any kind of vehicle.

#### —QUALIFIED SERVICE—

Only qualified personnel or an authorized service center may install or repair this product. Repairing by an unauthorized or unqualified service may cause device damage and warranty loss.

#### —CHILDREN AND PHYSICALLY OR MENTALLY DISABLED PEOPLE—

This device should not be operated by people (including children) with limited physical or mental abilities as well as by people with no earlier experience in the operation of electronic equipment. They may use the device only under supervision of people responsible for their safety. This device is not a toy. Memory cards and SIM cards are small enough to be swallowed by a child and cause choking. Keep the device and its accessories out of reach of children.

#### —WATER AND OTHER LIQUIDS—

Protect the device from water and other liquids. It can influence the work and lifespan of electronic components. Avoid using the device in environments with high humidity, such as kitchens, bathrooms, or during rainy weather. Particles of water can cause the collection of moisture in the device, and this may have a negative impact on the work of electronic components.

#### -BATTERY AND ACCESSORIES-

Avoid exposing the battery to very high/low temperatures (below 0°C/32°F and over 40°C/104°F). Extreme temperatures may influence capacity and battery life. Avoid contact with liquids and metal objects because it may cause partial or complete battery damage. The battery should be used according to its intended purpose. Do not destroy, impair, or throw the battery into flames—it might be dangerous and may cause fire. Worn-out or impaired batteries should be placed in a dedicated container. Excessive charging of the battery can cause damage. Therefore, a single battery charge should not last longer than 3 days. Installing an incorrect battery type can cause an explosion. Never open the battery. Please dispose of the battery according to the instructions. Disconnect an unused charger from the power grid. In the case that charger has wire damage, it should not be repaired, but replaced with a new one. Use the original manufacturer's accessories only.



#### —HEARING—

To avoid hearing damage, do not use the device at high volume levels for a long period of time. Do not put operating device directly to the ear.



#### **—EYESIGHT—**

To avoid eyesight damage, do not look closely at the flashlight during operation. A strong beam of light may cause permanent eye damage!

## 3. The use of the manual.

The device and screen shots contained in this manual may differ from the actual product. Accessories attached to the set may differ from the illustrations included in manual. Options described in the manual are found in the Android™ system. Those descriptions may differ, depending on the version of the operating system and applications installed on the device.

## 4. Important information

The majority of applications that can be installed on the device are mobile apps. Modus operandi of such applications may be different from their counterparts installed on a personal computer. Apps installed on the device may vary depending on country, region, and hardware specifications. The manufacturer is not liable for problems caused by third party software. The manufacturer is not responsible for anomalies that may occur when editing the registry settings and modifying the operating system software. Attempts to modify the operating system can cause malfunctions and problems with applications. It may cause a loss of warranty.

## 5. Technical Specification



## **Android System**

Android<sup>™</sup> operating system—incredible opportunities are within your hand. All applications are available at any time, including the latest Gmail<sup>™</sup> email client or browser. It is only the beginning of what you can find on this device—the rest you will find online in Google Play<sup>™</sup>.



Manufacturer's tablets can use the applications purchased in Google Play. To do this, you should register an individual Google™ account, providing e-mail and password. After registration and acceptance of the rules, you can use paid and free applications listed in the Google Play store.

## 5.1 Package content

- Tablet
- Charger (adapter + USB cable)
- User manual
- Warranty Card



igsplace If any of the above items is missing or damaged, please contact us.

Me advise to keep the container in case of any complaints. Keep the container out of reach of children.

⚠ Dispose of container in accordance with local regulations when it is no longer needed.

## 6. Additional Support

For more information got to: /www.myneocore.com/support

## 7. Before the first start

## 7.1 Installation of the memory card.

To insert the memory card correctly, turn off the device Then insert the microSD card into the slot as shown in the illustrations next to the slot. Then carefully insert and close the cover.

Use only memory cards recommended by the manufacturer. Pay attention to select the proper format—the microSD card, capacity, and type/class. Incompatible memory cards may damage the device and cause the stored data to be destroyed as well. Incompatibility of the memory card may be caused, among others, by an incorrect card format (the required format is microSD) or an unsupported card capacity above the value recommended by the manufacturer.

## 7.2 Charging the battery

Charge the battery before the first use. The battery should be charged by the attached charger or another charger intended for this type of equipment. If in doubt, contact the seller or manufacturer service. Use only chargers and wires recommended by the manufacturer. Using incompatible chargers or cables can cause explosion of the battery or damage to your device. When the battery is near a complete discharge,

the notification for a low battery charge is displayed. In order to continue use of the device, charge the battery.

If the battery is completely discharged, the device cannot be switched on even when the loading process is ongoing. Before the device can be turned on again, the battery has to be charged for at least a few minutes. In case of any problems with the battery or if in need of a replacement, the device should be delivered to the manufacturer's service center. To charge the battery, connect the micro USB plug to the socket in the device and the USB plug to the charger.

Incorrect charger connection (USB cable) can cause damage to the AC adapter or the device. The damages resulting from improper handling are not covered by the warranty.

Plug the charger into the wall socket. Once you start charging, an icon of the battery, situated in the upper right corner, will change to an animated symbol of lightning. If the device is turned off, an animation depicting the level of battery charge should appear.

The device can heat up during charging. It is a regular occurrence and should not affect the stability or performance of the device.

When the charge reaches 100%, it means that the battery is fully charged. Unplug the charger from the from the wall socket and from the device.

If the device does not charge properly, deliver it with the charger to a service center of the manufacturer.

## 8. Buttons

#### Menu

- Pressing it will cause the list of open apps to appear, where you can switch between or turn them off.
- A quick, double press switches on the previously used application.

#### Home

- One quick press takes you to device desktop.
- A longer press and release will turn on the Google search engine and access the Google Now™ function.

#### **Back**

 Pressing <Back> will cause exit from the application and return to the previous screen.

#### Blockade on/off button

- One guick press locks/unlocks the screen.
- Pressing the button for about 2 seconds will cause:
  - Olf the device is off, the device will switch on,
  - O If the device is on, the devices will display the menu allowing you to select shutdown, reboot, enable / disable airplane mode, enable lock, or display system settings.
- You can also cause a hard reset by pressing and holding the button until the device resets.

#### Volume increase and decrease buttons

- Pressing during a voice call will cause an increase or decrease of the audio connection volume.
- Pressing the button while receiving an incoming call mutes the ringtone.
- Pressing the button when no calls are active will decrease or increase the volume of the ringtone or change sound profile on "vibration only" or "alarms only" modes.
- Pressing the button while the camera app is open might start the shutter and take a picture. (Works only if the software provides the function).
- Pressing the button in any other app will control the volume level of music, spoken instructions, or other sounds.

## 9. Using the touch screen

The touch screen of the device lets you easily select items or perform operations. The touchscreen can be controlled by the following actions:

#### **9.1. Touch**

Touch one finger to start options, app, or menu.

## 9.2 Swipe

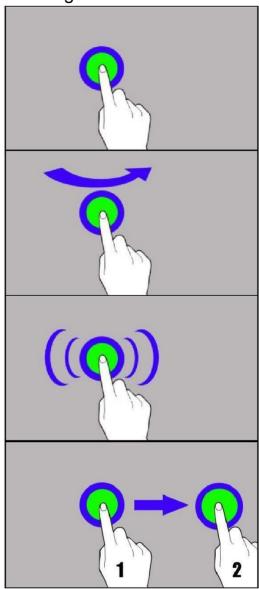
Quickly swipe up, down, to the left, or to the right to scroll the list or the screen.

## 9.3 Triple click

Quickly tap the screen three times to start zooming—if this option is enabled in your device settings.

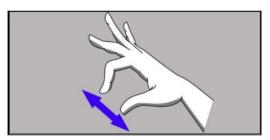
## 9.4 Hold and swipe

Touch an element (an icon perhaps) and hold it for about 1 second. Then you can delete/uninstall that element.



#### 9.5 Slide in and out

Touch the screen with two fingers and slide them together or apart to zoom in or out a photo or a map.



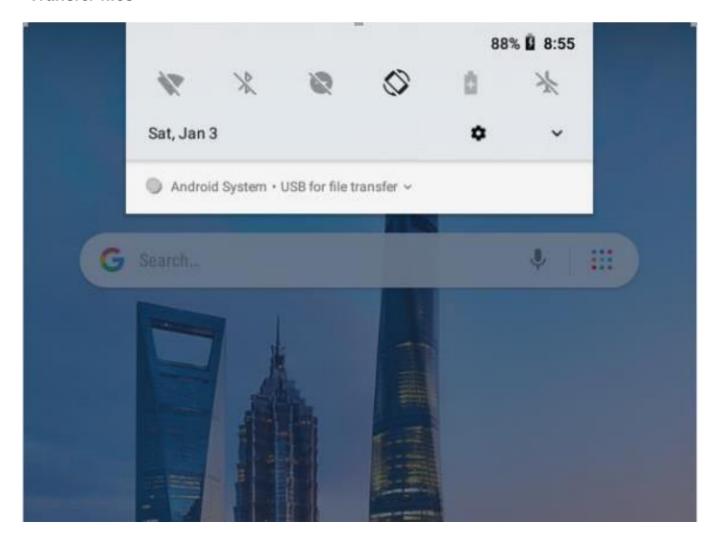
The touch screen will be turned off after some time of inactivity. To turn off the screen, press the blockade button.

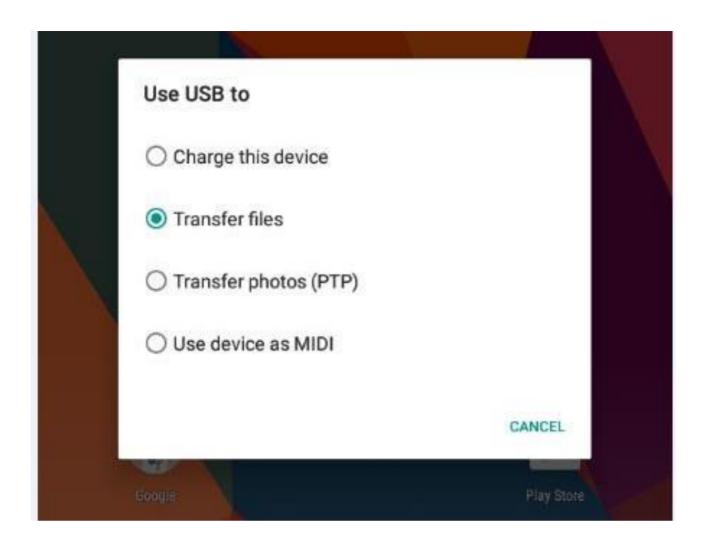
In most tablets, you can set how long your device waits before turning off the screen. Most often it suffices to select from the app list: [Settings] > [Display] > [Sleep].

## 10. Computer connection

To connect to a PC computer with Microsoft Windows XP/Vista/7/8/10 using USB, you should plug the included USB cable to a multifunctional USB socket on the device. Plug the other end of the cable into the socket on your computer. When the device is plugged in, a screen will appear on your computer with the name of the device and operations possible to perform. If that does not happen swipe from the top edge of the bottom of the device and click "charging this device." Select "Transfer files" from the window displayed on your computer screen. Then select "Open device to view files." Now you can exchange files between your device and the computer.

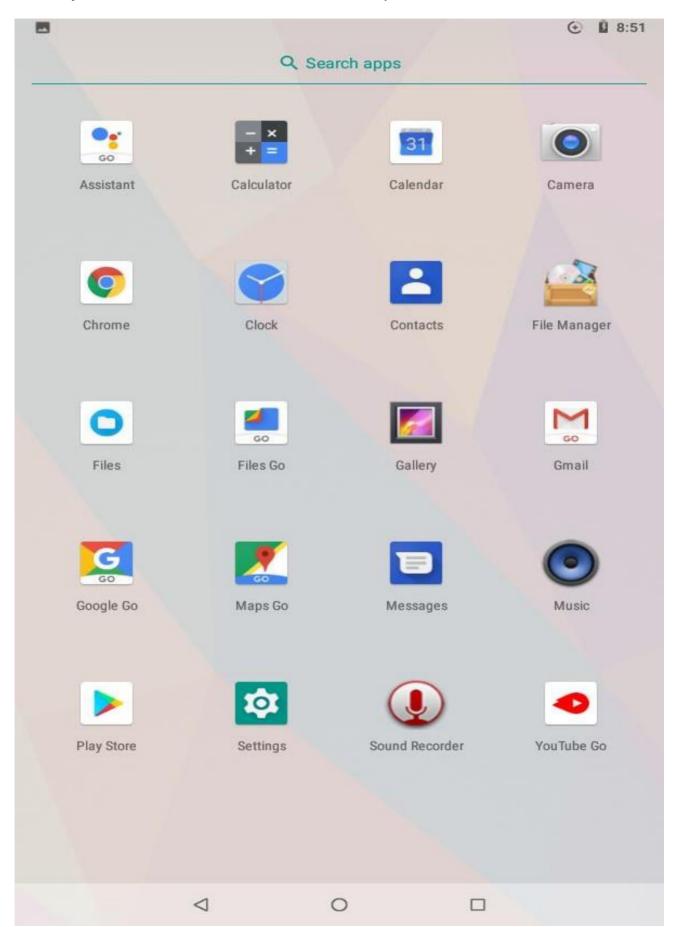
If the OS does not see device memory, check if the installed the driver operating the device is correct. Search the driver list manually and choose "Transfer files"



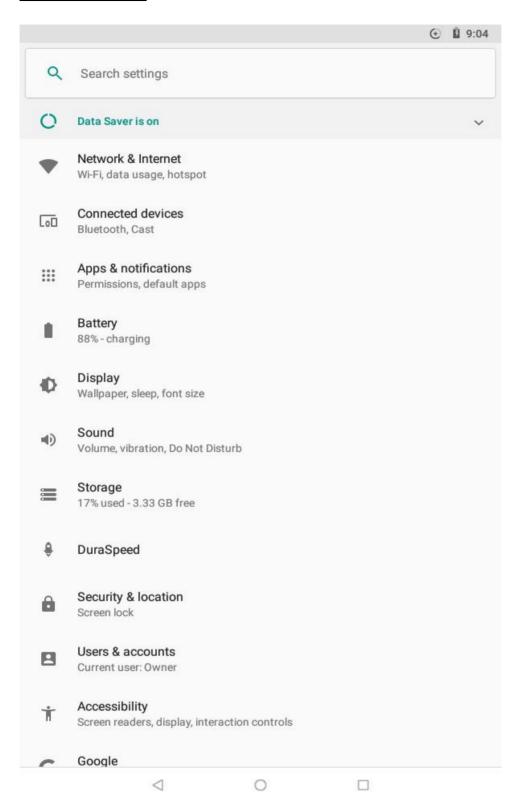


## 11. Applications

When running applications, you can make the most of the device. On the desktop screen, tap the icon **[Application menu]** to gain access to installed applications. To add a shortcut to an application on the desktop screen, press the application icon in the application menu and hold it. Then when you change the view to the desktop view, select the place where you wish to create a shortcut and "drop" it in there.

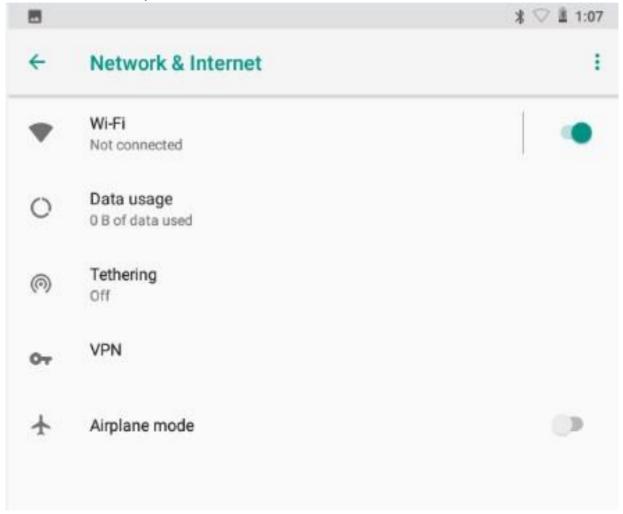


## 12.Settings



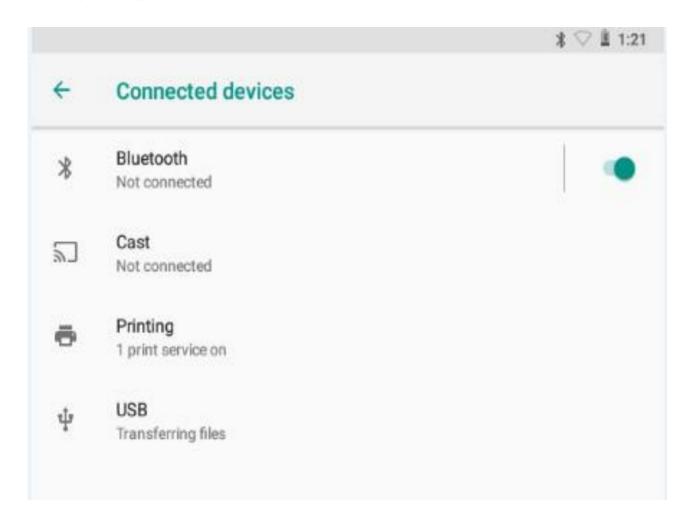
## 12.1 Network & Internet

You can set a Wi-Fi connection, check Data usage, set Tethering, check VPN, and set Airplane mod



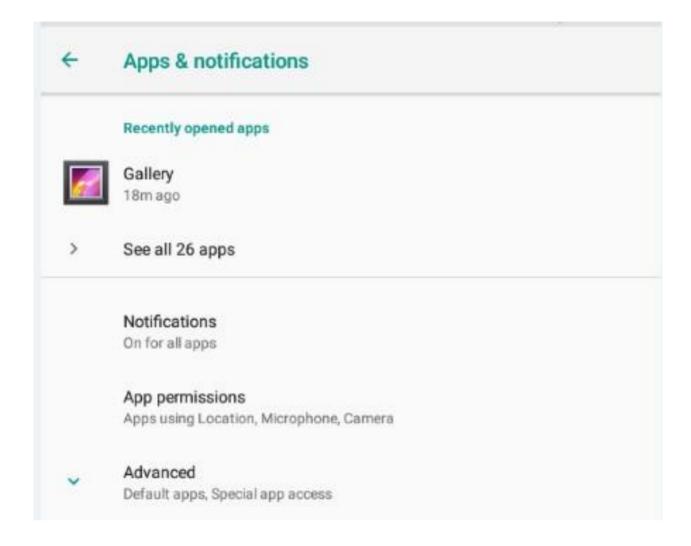
## 12.2 Connected devices

You can connect Bluetooth, Cast, Print service, and connect the tablet to a computer by USB cable



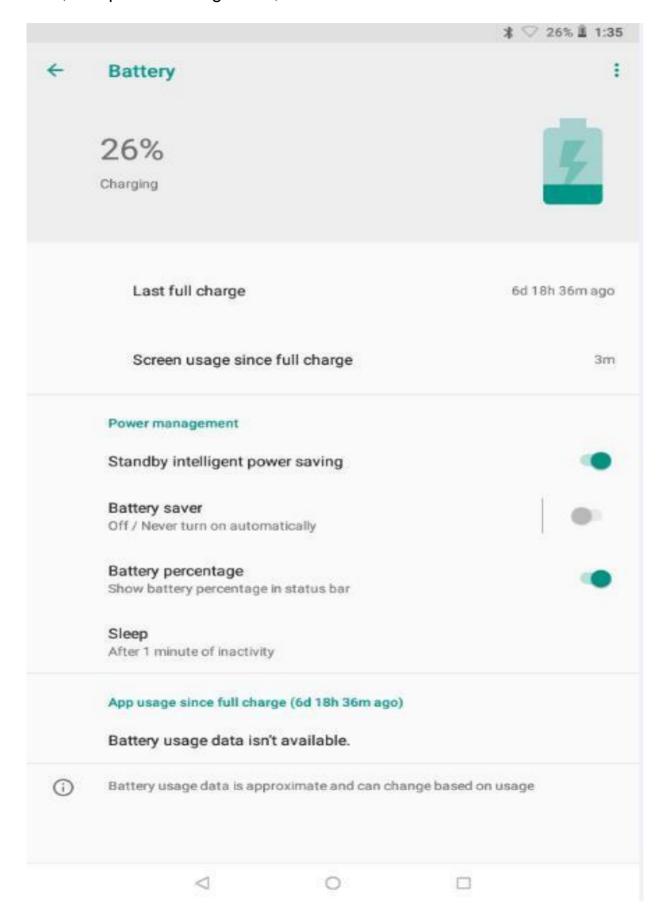
## 12.3 Apps & Notifications

You can check all app information and you can set notifications, app permissions, advanced setting for default apps, and the special app access option.



## 12.4 Battery

You can check all battery information such as volume, last full charge time, and power management, etc.



## 12.5 Display

You can set MiraVision, brightness level, wall paper, sleep and advanced options.

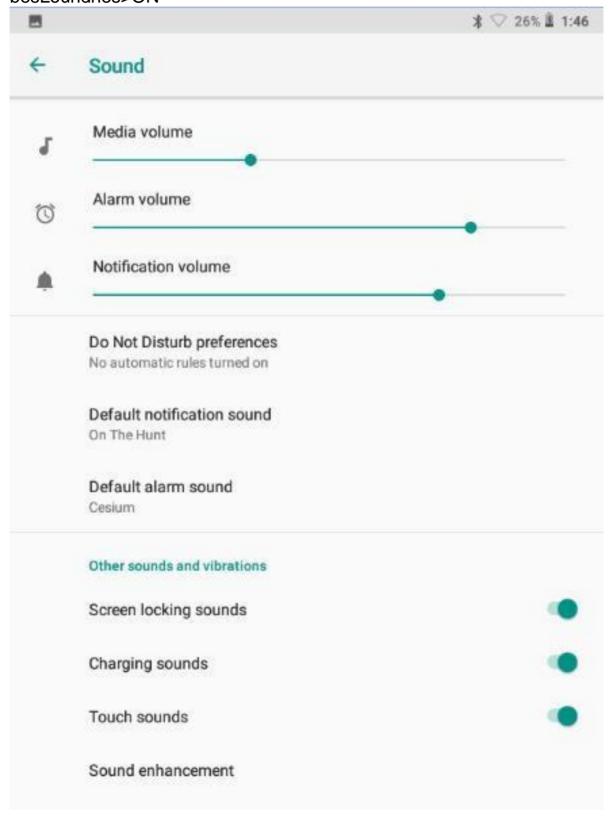


#### **12.6 Sound**

You can set sound volume, do not disturb preference, default notification sound, alarm, and other sounds and vibrations.

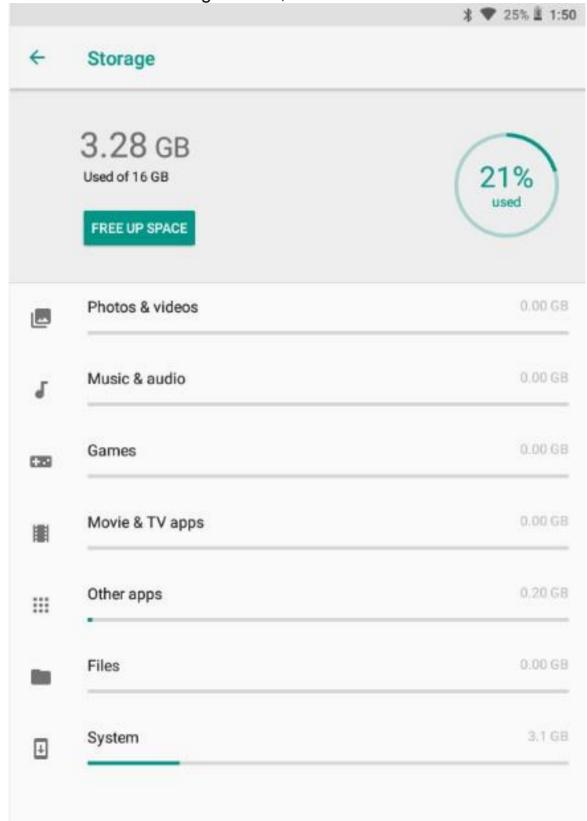
#### To boost the sound loudness.

Go to settings>sound&notification>sounds enhancement> besLoundnes>ON

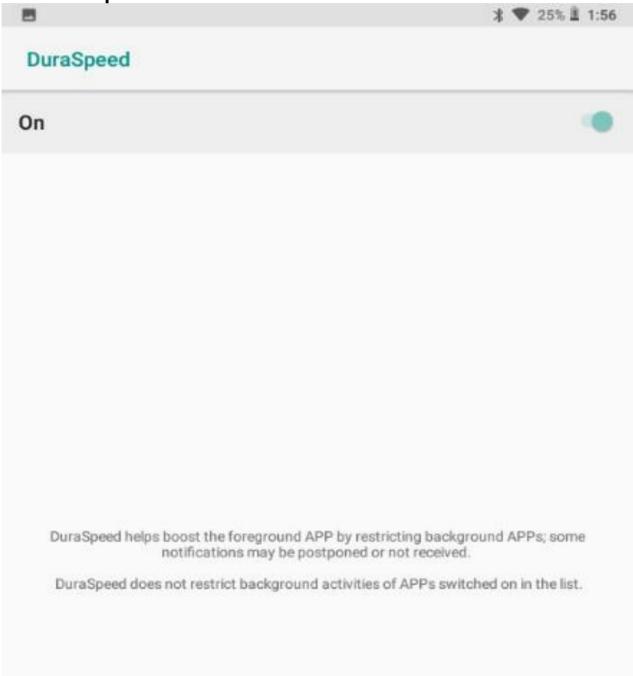


## 12.7 Storage

You can check all storage details, as below.

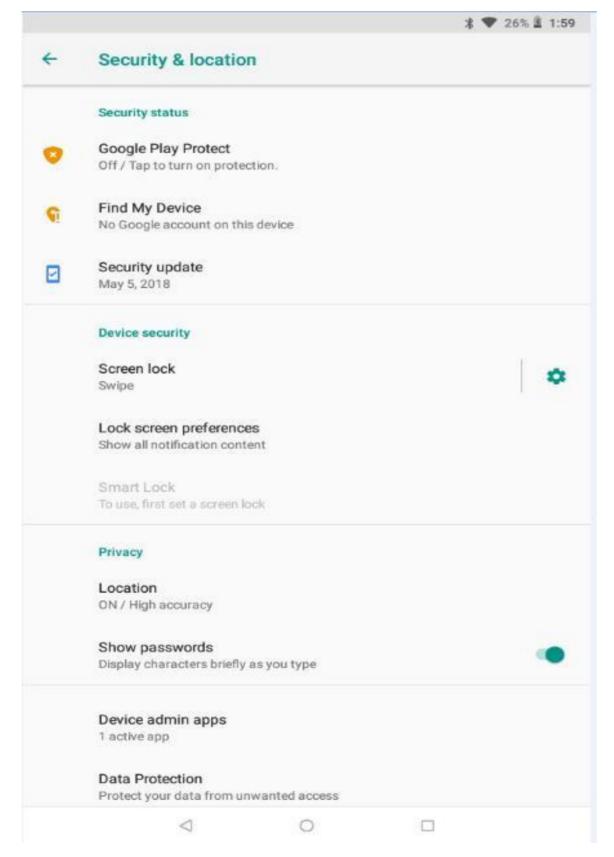


## 12.8 DuraSpeed



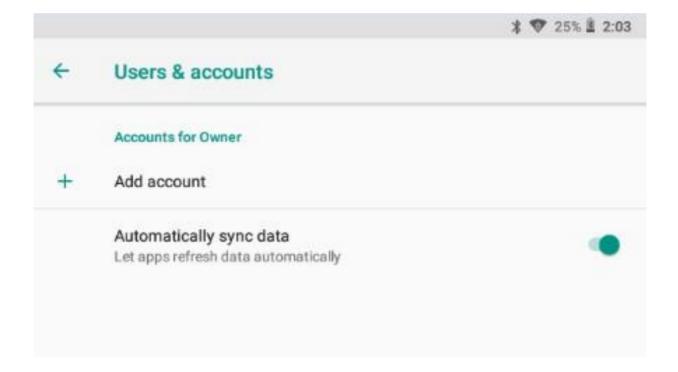
## 12.9 Security & Location

You can set the security of the device and privacy settings, as below.



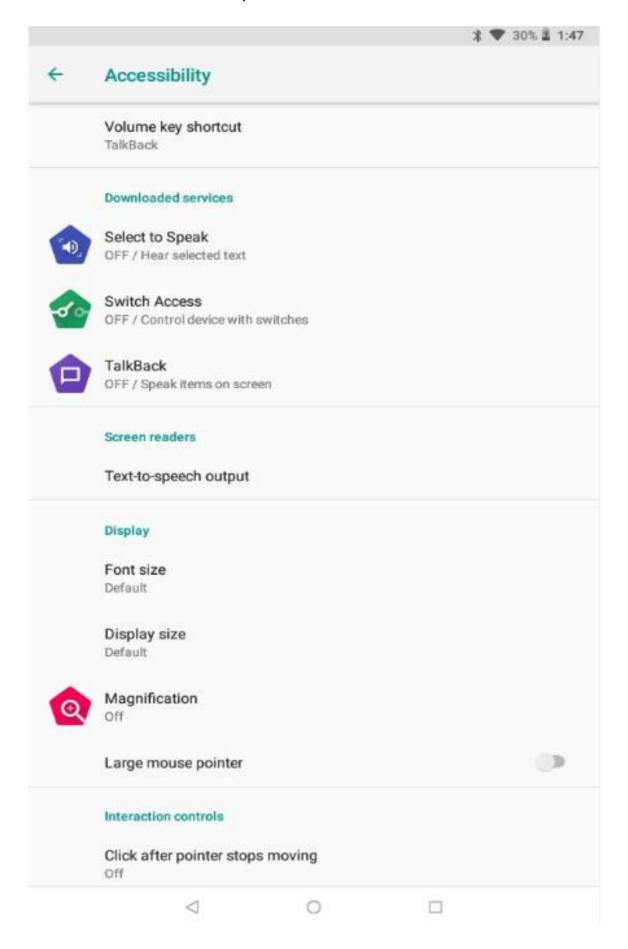
## 12.10 Users & accounts

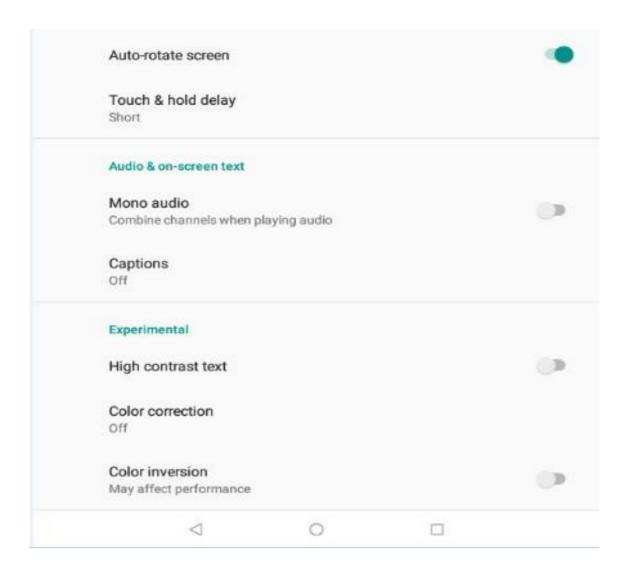
You can add account, as below.



## 12.11 Accessibility

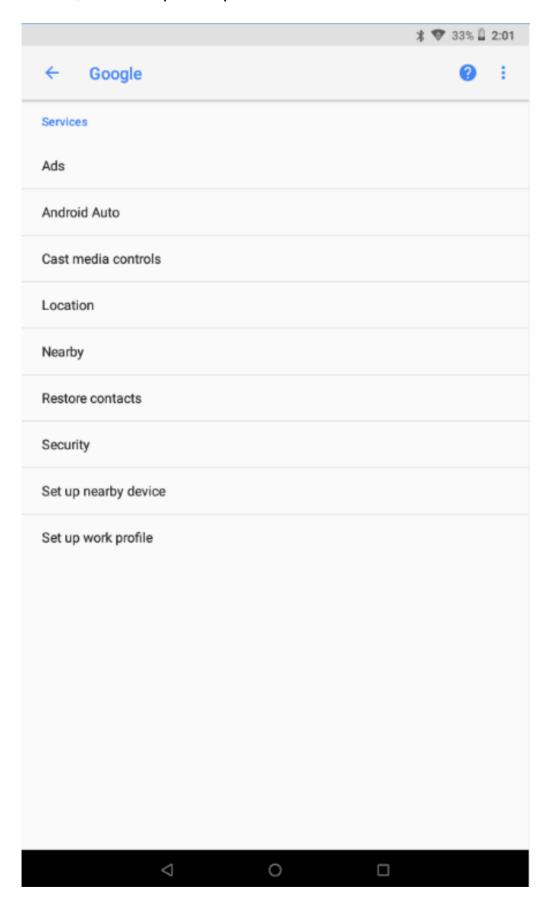
You can set the below options.





## **12.12 Google**

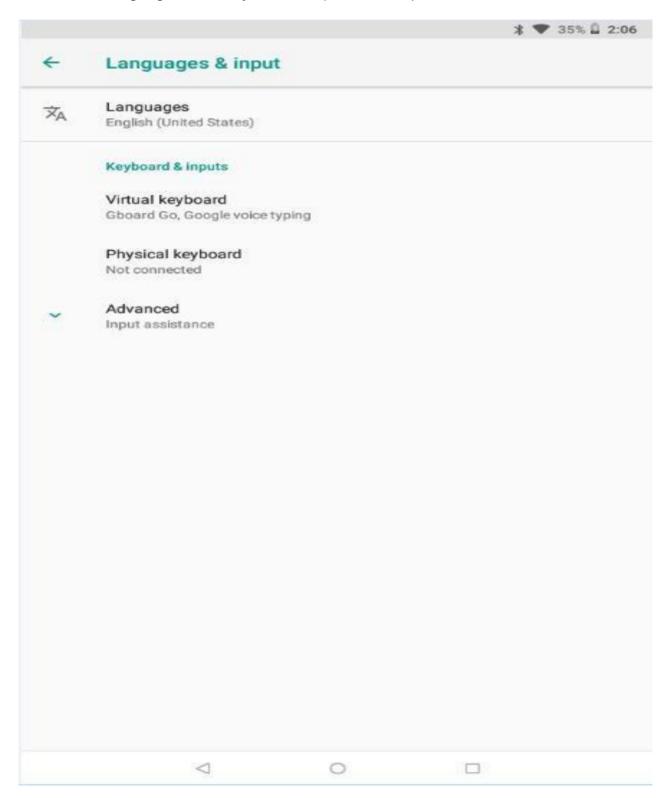
Under this setting, you can set the Android Auto app, Cast media controls, location, nearby, restore contacts, security, set up a nearby device, and set up work profile.



## **12.13 System**

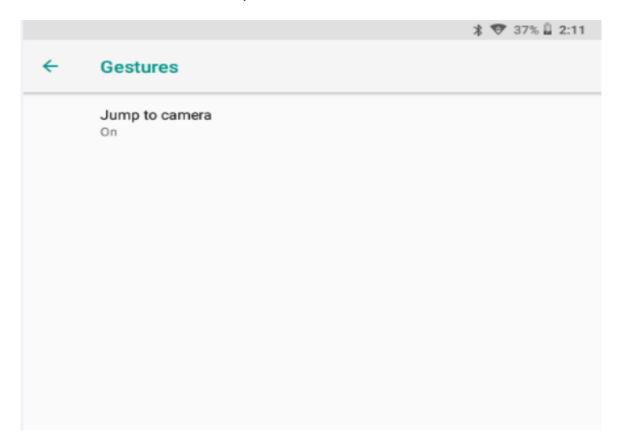
## 12.13.1 Languages & Input

You can set languages and "Keyboard & Inputs," and input assistance, as below.



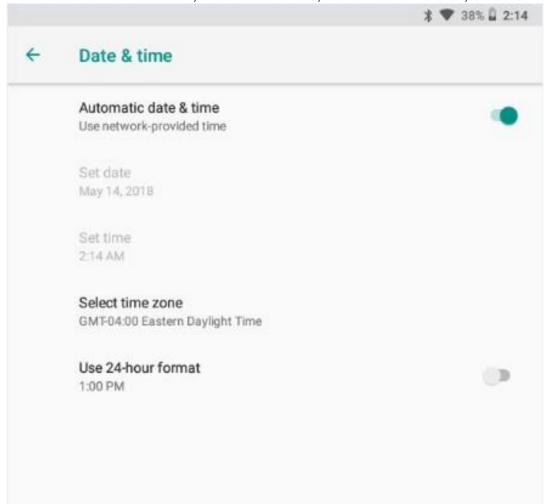
## **12.13.2 Gestures**

You can set "Gestures" to "Jump to Camera."

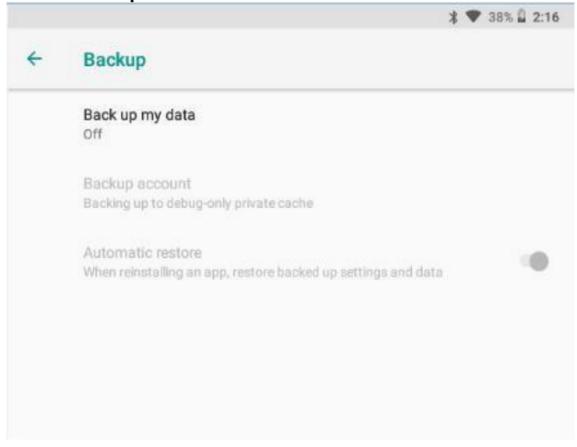


#### 12.13.3 Date & Time

You can set date and time, select time zone, and set hour format, as below.

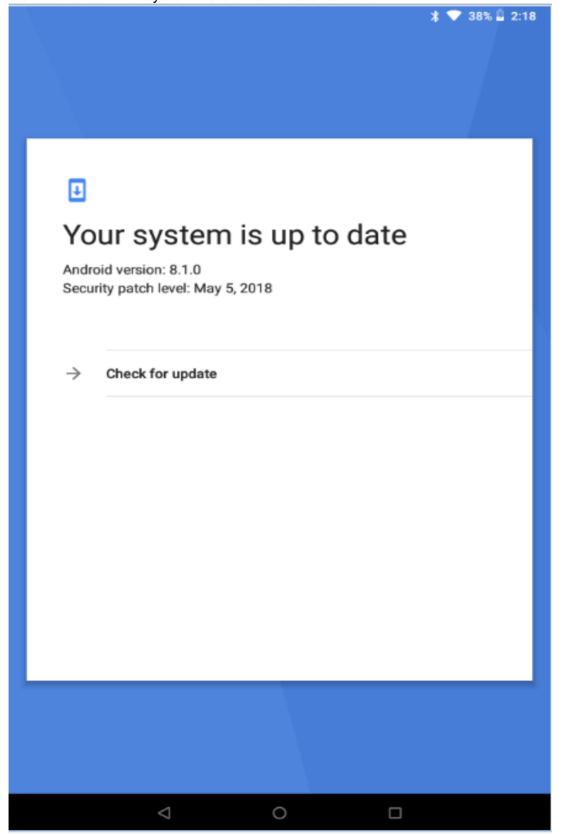


## 12.13.4 Backup



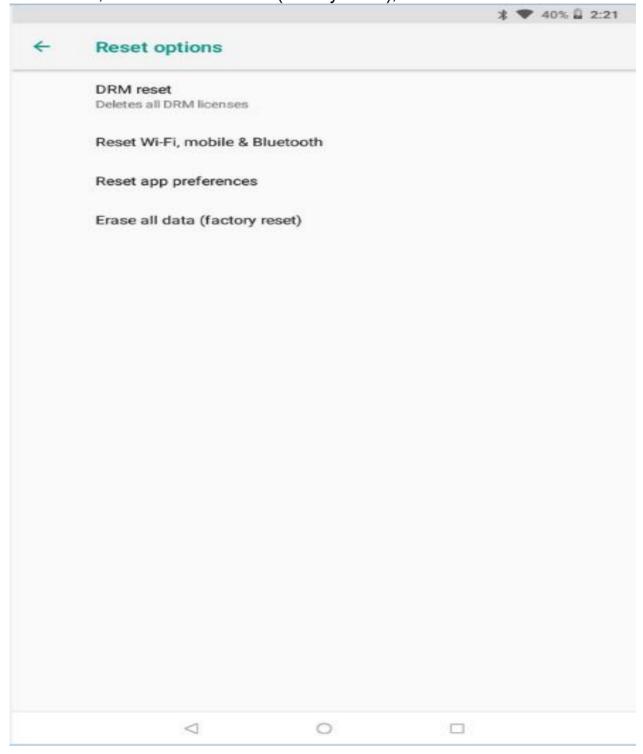
## 12.13.5 System update

You can check the system version and date as below



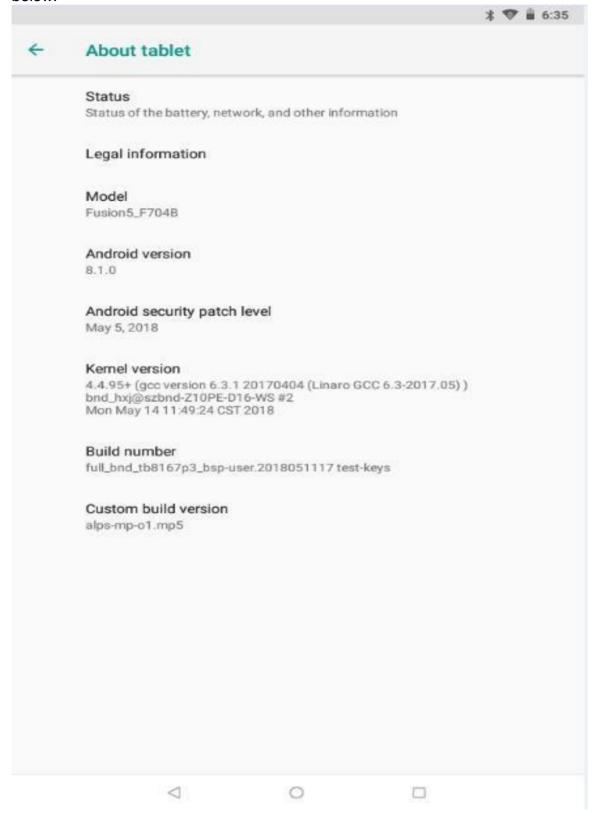
## 12.13.6 Reset options

You can set "DRM reset," "Reset Wi-Fi, mobile & Bluetooth," "Reset app references," and "Erase all data (factory reset)," as below.



#### 12.13.7 About tablet

You can check status and legal information, Android version, and build number, as below.



## 13. Safe use of the battery

The battery may be charged with a USB port on the computer or laptop. Nevertheless, it is not a recommended form of charging an operating device due to the low charging current offered by the USB—even though the device is connected to a power source, the battery can still get discharged. If you wish to charge your device this way, turn off the device. If the battery level is low, recharge it to continue the use of the device. If you wish to prolong the battery life span, discharge the battery beneath 20% of the battery capacity and charge it back to 100%. If not used, unplug the charger from the device. Excessive charging might cause shortened battery life. The temperature of the battery has an impact on its charging cycle. Prior to the charging process, cool the battery or raise its temperature so that it is similar to the room temperature. If the battery temperature exceeds 40°C, the battery must not be charged! Do not use a damaged battery! The battery life span may be shortened if it has been exposed to very low or very high temperatures—this causes interference to the device, even when the battery has been properly charged.

## 14. Maintenance of the device

To prolong the life span of the device, act according to these instructions.

- Keep the device and its accessories out of reach of children.
- Avoid contact with liquids; it can cause damage to electronic components of the device.
- Avoid very high temperatures because it can shorten the life of device electronic components, melt the plastic parts, and destroy the battery.
- Do not try to disassemble the device. Tampering with the device in an unprofessional manner may cause serious damage to the device or destroy it completely.
- For cleaning, use only a dry cloth. Never use any agent with a high concentration of acids or alkalis.
- Use the original accessories only. Violation of this rule may result in voiding of the warranty.

The packaging of the device can be recycled in accordance with local regulations.



## 15. Surroundings security

Turn off the device in areas where its use is forbidden or when it may cause interference or danger. Do not use near any devices for which radio waves may cause interference, e.g., medical devices (i.e. cardiac pacemaker). Do not use if they are not properly secured (if in doubt, consult your doctor or medical device manufacturer). If in doubt consult a doctor or a medical equipment manufacturer.

## 16. The use of the manual.

#### 16.1 Consents

Without prior written consent of the manufacturer, no part of this manual may be photocopied, reproduced, translated, or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or storing in any systems of storing and sharing information.

### 16.2 Appearance

The device and screen shots contained in this manual may differ from the actual product. Accessories attached to the set may differ from the illustrations included in manual.

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- Oracle and Java are registered trademarks of Oracle and/or its affiliates.
- Wi-Fi® Wi-Fi logo are a registered trademarks Wi-Fi Alliance association.
- All other trademarks and copyrights belong to their respective owners.

The Android robot has been reconstructed or modified on the basis of a project created and made available by Google. Its use is subject to the terms and conditions described in the Creative Commons 3.0 Authorization License